

Heat Pump Protection Plans



Meenan

Your local home service experts.



Helping you protect your home heating and cooling systems.

Your home is one of your most valuable assets — don't trust it to anyone else but your local home comfort experts. That's why we have a plan that can help you avoid any unexpected costly expenses. More importantly, our plan protects your home by ensuring that any repairs are done in a timely manner. We realize that this kind of protection can also be called peace of mind. That's what we really deliver.

Heat Pump Protection Plans

When you ask our local home service experts for help, you're accessing some of the best repair technicians around. It's their job to keep your system in top condition.

We have two heat pump protection plans that provide the following benefits to homeowners. Choose the one that best fits your budget and home comfort needs.



Basic Heat Pump
Protection Plan



Premium Heat Pump
Protection Plan

Basic Heat Pump Protection Plan

Heating and cooling with electric backup

On-call access to service – 24 hours a day, seven days a week

When you call, we're always there for you and you can rely on our technician to perform a system check in conjunction with any service call. There is no diagnostic fee when service is performed between 8:00am and 6:00pm, Monday through Friday, April 1–June 30 and August 1 through September 30 for heating systems excluding federal holidays. If you request service for arrival prior to 8:00am or after 6:00pm, on a federal holiday (day when the post office is closed) or weekend, there will be a diagnostic fee.

Equipment checked*:

- Blower wheel
- Belts
- Blower motor to 1/2hp (standard motor only)
- Condenser fan motor
- Contactors
- Fan center or relay
- Thermostat
- Low voltage transformer
- High pressure coil
- Run and start capacitors
- Refrigerant level/pressure (if necessary)
- Resistant heat sequencer
- Evaporator
- Condensing coil

Enjoy a 15% discount on regular rates

To help you save even more, this plan gives you a 15% discount on our regular rates for services not covered under the agreement (excludes diagnostic fees).

*No maintenance, repair or parts coverage.

Premium Heat Pump Protection Plan

Heating and cooling with electric backup

Expands basic protection plan coverage to include:

- Service available 8:00am to 6:00pm, Monday – Friday.
- Seasonal check, repair and replacement of parts included in the basic coverage, except for freon, programmable thermostat, evaporator, condenser coil and service required because of dirty air filters. Items not accessible will not be maintained under this agreement.
- 15% discount on repair service, excluding the diagnostic fee. No diagnostic fee applies to covered services. \$200 allowance for variable speed and condenser fan motors.
- The Silver Oil Heating Plan is included for those with heating oil or natural gas backup heating systems. Option available to those with Premium Heat Pump Protection Plan is 24/7/365 day coverage.

The following general exclusions apply for both plans:

- Each system must have its own service plan to be covered.
- Coverage can be revoked if customer fails to pay for service within terms.
- Coverage can be revoked if customer fails to remedy conditions identified as hazard.
- Coverage can be revoked if customer permits anyone other than Meenan rep to service equipment.
- Providing adequate ventilation for proper operation (i.e., removal of debris, bushes, leaves away from condensers).

**For heating, cooling and other
home services, we've got everything
you need.**

**To learn more about our products
and services, contact us today.**

877.359.0728

meenan.com

